

Network Solutions



Delivering High-Availability, High-Performance Network Solutions

As network borders fade and network demands from remote employees, external partners and customers increase, the need to maximize network availability, reliability, performance and connectivity increases.

Akibia Supports the Entire Network Technology Life Cycle

Akibia's portfolio of network services spans the entire technology lifecycle from planning and assessments to design, implementation and support. We provide expert Network Consulting, Systems Integration, Support and Education services to leading global companies to enable them to maximize the availability and performance of their network infrastructure. Akibia's experienced network consultants team with clients to design and implement best-practice-based network solutions to meet the requirements for anywhere, anytime, high-availability computing.

Akibia Leverages Leading Technology Partners

Akibia partners with best-in-breed technology solution providers such as **Extreme Networks, Blue Coat Systems, Infoblox, Juniper Networks, Riverbed, Aruba Networks, Cisco** and **Citrix** to deliver the optimal network solution to our clients. Our portfolio of network solutions includes:

- Application Delivery
- Network Infrastructure
- IP Address Management
- Network Support

Accelerate Application Delivery and Performance

Today's corporate network infrastructure must support a geographically diverse, and increasingly mobile workforce. Akibia's Application Delivery solutions, including WAN optimization and Load Balancing, ensure that end users have access to the critical applications they need, with the performance and reliability they expect in the home office.

Akibia's Application Delivery solutions leverage **Blue Coat Systems, Riverbed, Juniper Networks** and **Citrix** technologies to enable users to work securely and efficiently from wherever they access the network – in a branch office, at home or at a partner or customer site.

To enable clients to accelerate application performance, Akibia partners with Blue Coat and Riverbed to deliver the optimal **WAN Optimization** solution to the customer. Akibia's solutions allow organizations to manage usage and bandwidth needs and set application security levels to align with corporate business requirements.

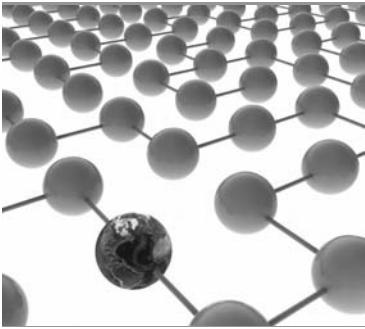
Akibia also provides **Load Balancing** per device and across multiple sites to ensure faster performance for remote sites, and reliability and failover of mission-critical applications, ensuring business continuity. In addition to designing and implementing these solutions, Akibia also provides 24x7 support of the customer's network environment.



Building a Better Performing, Faster Network Infrastructure

Today's network must meet heightened expectations for speed and performance. Companies need a network infrastructure partner that can ensure maximum reliability and scalability. Akibia provides clients with cutting-edge infrastructure solutions to meet critical voice, video and data convergence challenges.

Akibia's Network Infrastructure solutions combine speed and efficiency with security to deliver maximum uptime and performance. We work with clients to help them assess, design and deploy a wireless solution, optimize their current LAN/WAN, or design a new network architecture. Our best-in-breed network solutions enable improved bandwidth utilization, prioritize network traffic and deliver a transparent work environment for end users regardless of location.



Whether leveraging **Extreme Networks** high-performance, low-cost Ethernet networking solutions, or creating a wireless office with **Aruba Networks** applications, companies must provide anytime, anywhere, high-availability computing to employees, partners and customers in order to remain competitive. In addition, many clients choose **Juniper Networks'** solutions to enable fast, reliable and secure access to applications and services over a single enterprise network.

Akibia's approach is to partner with our clients to understand their requirements and assess and design the right network solution to meet their needs. With our proven methodology, we ensure our clients' networks are designed with security, practicality, scalability and performance in mind.

As an **Extreme Networks Partnerworks Authorized Support Partner**, Akibia provides 24x7 support in addition to our network design and integration capabilities. This allows us to partner with our Extreme Networks clients throughout their technology life cycle, from design and implementation through deployment and ongoing support. Akibia is also a **Juniper Elite Partner and Operate Specialist** and provides its global client base with 24x7 support, as well as the full lifecycle of delivery, design, implementation and support for Juniper's network infrastructure and security solutions.

Network Solutions for Effective IP Address Management

The increasing demands on the network, including security, reporting and auditing, and the proliferation of VOIP and wireless, is resulting in a greater need for advanced DNS, DHCP and overall IP address management.

More IP addresses are required and distributed within the company and more users are accessing the network, making it more difficult to manage IP addresses and hard to monitor and organize naming conventions via legacy applications, such as spreadsheets. Akibia's IP Address Management services include:

DNS/DHCP IMPLEMENTATIONS AND MIGRATIONS

Akibia helps customers identify, design and implement best-of-breed solutions from **Infoblox** that solve critical DNS/DHCP challenges and provide organizations with improved security and control over IP address management.



DNS/DHCP AUDITS

Akibia's team of engineers audits an enterprise's DNS/DHCP infrastructure to ensure it meets critical capabilities for disaster recovery, business continuity, and security and to support compliance and reporting requirements. The engineers also test for vulnerabilities and flaws and make best-practice-based recommendations to improve DNS/DHCP security.

CERTIFIED INFOBLOX TRAINING

Akibia is the first Infoblox Authorized Training Center in the United States, and Infoblox training courses are held at our state-of-the-art classrooms. Our courses ensure customers are able to maximize the value of their DNS, DHCP/IPAM appliances. The courses focus on providing the real-world knowledge required to make security professionals experts in Infoblox technologies.

Akibia's 24x7 Support Ensures Maximum Network Reliability

With IT availability and reliability on the line, organizations demand constant network uptime, and the highest level of support of their network infrastructure. Akibia provides 24x7 support for **Cisco, Extreme Networks, Blue Coat Systems, Juniper Networks, Riverbed** and **Citrix** network infrastructure - offering a single point of contact for our clients' network, security, server and storage infrastructure support needs.

Akibia's industry-trained engineers provide clients with efficient problem resolution and practical solutions to performance issues. Our engineers leverage a knowledge base of best practices to provide updates to clients to ensure minimal downtime of their business-critical network infrastructure. Our flexible and innovative approach to providing support also allows us to customize a support solution to suit each client's specific requirements. Our Support Services provide the following benefits:

- **Faster Resolution** – Akibia's solution-oriented approach is to diagnose and resolve all technical support issues as efficiently as possible for our customers - maximizing the availability of their network infrastructure. Akibia's average call answer time is less than 19 seconds, and our engineers do not use voicemail or scripts. Our experienced engineers know the customer's environment and respond quickly with solutions that ensure maximum uptime.
- **Single Point of Contact** – Akibia enables clients to consolidate all of their data center, network and security infrastructure support under a single point of contact - which streamlines issue resolution for the customer. In addition to providing network infrastructure support, Akibia also provides Data Center Support for Oracle/Sun, HP, IBM, Dell, EMC and NetApp systems as well as Security Infrastructure Support for CheckPoint and Blue Coat's security solutions.
- **Experienced, Knowledgeable Support Engineers** – Akibia's industry-certified engineers average over ten years of experience in the field. Because Akibia is often responsible for multiple solutions within the customer's environment, our engineers are well-versed on the customer's infrastructure and can identify, isolate and resolve issues quickly.
- **Full Life-Cycle Partnership** – As the customer's design, implementation and support partner Akibia has greater insight into how the customer's network solution is integrated into their infrastructure. Our support engineers can easily collaborate with the design engineers to pinpoint and remediate issues quickly.



Best-in-Breed Partners

Akibia partners with the following leading network providers:



The Akibia Difference

- **Our Experience** – Since 1988, Akibia has been delivering objective network design, integration and support services to help clients improve the speed, security, and availability of their network infrastructure.
- **Trusted Advisor** – Acting as an independent advisor to our clients, we partner with leading network infrastructure providers such as Extreme Networks, Blue Coat Systems, Infoblox, Riverbed, Aruba Networks, Juniper Networks, Cisco and Citrix to deliver the optimal customer solution.
- **Focus on Service** – Our services philosophy is premised on providing the best possible customer experience and enabling and empowering our clients with the best technology-based solutions. By supporting the solutions we design and implement Akibia ensures that our clients continue to benefit from the highest standards of service.
- **Our People & Expertise** – Akibia's in depth network expertise and broad industry knowledge enable us to provide innovative network solutions and extensive best practices to our clients.
- **Proven Methodology and Best Practices** – Our team of engineers utilizes industry best practices and Akibia's established methodology to deliver a total solution that meets clients' specific needs, leveraging technology, people, processes and procedures.

About Akibia

Akibia, a Zensar company, provides innovative Infrastructure Management solutions that enable leading companies worldwide to optimize, secure, manage and support their mission-critical infrastructure. As an independent advisor, Akibia partners with our customers to deliver solutions that improve the availability, reliability and performance of their data center, network and security infrastructure. Using its multi-shore capabilities, Akibia combines expert consulting, integration and support services with world-class customer service to help IT organizations reduce costs, increase efficiencies and manage risk in the data center. For more information visit www.akibia.com.

US 866 4-AKIBIA (425-4242) | EMEA +31 (0) 318 581950 | www.akibia.com |

